



**Original Article** 

Refereed & Peer Reviewed

Vol. 12, Issue: 01 | Jan – Mar 2024

DOI: 10.36676/dira.v12.i1.02

# Ethical Dilemmas in Modern Business Management

Parul

Research Scholar, University Institute of Applied Management Sciences (UIAMS),

Panjab University, Chandigarh

Email: parulwadhwa99@rediffmail.com

## Abstract

The landscape of modern business management is constantly changing. One of the most important and complicated aspects of this landscape is the emergence of ethical issues. This paper sheds light on the numerous decisions that constitute the ethical landscape of contemporary business and the varied arena of ethical dilemmas addressed by companies. It is no longer the case that conventional moral conundrums are the only types of ethical dilemmas that might arise in business management. They also include a broad range of concerns, ranging from environmental sustainability to the protection of personal information and the concept of social responsibility.

**Keywords:** - Ethical Dilemmas, Business Management, Ethics in Business, Corporate Governance, Environmental Sustainability

## Introduction

The environment of modern business management is characterised by a level of complexity that has never been seen before. This is mainly due to globalisation and rapid technical breakthroughs. The purpose of this research study is to shed light on the varied problems and ethical dilemmas that characterise the corporate landscape now a days. Ethical conundrums in the administration of businesses are no longer consigned to the periphery of organisational discourse. They have obtained a prominent position, becoming an essential component of the strategic concerns and ethical framework of contemporary organisations.

There is a broad range of problems that fall under the category of ethical dilemmas. These problems include corporate governance, environmental sustainability, data privacy, social responsibility, and much more. Profitability, legal compliances, and society expectations give birth to these problems. Leaders play a vital role in shaping the ethical culture of individuals and organisations. One of the most important aspects of ethical leadership is not only the formulation of ethical rules, but also the demonstration of ethical behaviour via one's actions



## SHODH SAGAR

and choices. The findings of this study highlight the role of ethical leadership in cultivating a culture that values integrity and responsibility.

New ethical concerns have arisen as a result of technological advancements such as artificial intelligence, data analytics, and global supply networks. These challenges require careful investigation. Some of these pertain to issues of justice, accountability, prejudice, and openness. In order to successfully traverse the ethical complexity of the current business world, it is vital for business organisations to comprehend and solve these problems.

Ethical violations have repercussions on a variety of stakeholders, including workers, customers, investors, and society as a whole. Trust is damaged, reputation is tarnished, legal and financial ramifications are more likely to occur as a result. On the other hand, making decisions that are ethical helps to develop a favourable business image, increases brand loyalty, and adds to the long-term viability of an organisation.

## The Evolution of Ethical Dilemmas

Ethical dilemmas have been a consistent and ever-evolving component of human experience throughout history. In the context of business management, ethical concerns have experienced significant alterations over the passage of time. These transformations have occurred because of changes in cultural standards, technological breakthroughs, and globalisation. This section traces the origin of ethical dilemmas throughout history and investigates how they have manifested themselves in the present business environment. Ethical challenges are not static. Instead, they are a reflection of the dynamic character of human societies and the ever-shifting scenario of the economic world.

A wide range of concerns, such as corporate governance, environmental sustainability, social responsibility, data privacy, and others, are included in the scope of ethical challenges that have arisen in contemporary business management. Concerns regarding ethics have arisen because of economic activity ever since the beginning of trade and commerce. Throughout the course of human history, individuals and businesses have confronted a variety of ethical dilemmas. These challenges have included issues such as fair labour standards, product safety, and consumer protection.

As a result of historical occurrences, ethical scandals, and increasing knowledge of the influence that economic operations on society and the environment, the landscape of ethics has changed throughout time. New ethical concerns have arisen as a result of technical breakthroughs such as the introduction of the internet and the development of artificial

## SHODH SAGAR

intelligence. Data privacy problems, algorithmic prejudice, and ethical applications of technology are some of the major modern ethical concerns.

In addition, regulatory agencies, industry norms, and international agreements play an important role in the formation of the ethical aspects of contemporary business. Legal and regulatory frameworks that strive to find a balance between economic interests and social wellbeing are a significant factor in the formation of ethical problems. Ethical problems are not isolated from one another. They are interdependent and inter related. It is a challenge for business organisations to proactively address ethical issues and modify the practises and policies to fit with developing ethical standards.

### **Ethical Leadership**

Leadership is an essential component of modern business management. It is not only important in terms of decision-making and strategy, but it also plays a significant role in determining the ethical aspects of businesses. Ethical leadership serves as a prominent example of integrity, responsibility, and accountability, and it is responsible for establishing the standards for ethical conduct within the business environment.

Individuals who prioritise moral values, ethical principles, and the well-being of society are considered to be ethical leaders. These individuals are aware of the consequences that their choices will have on various stakeholders, including workers, consumers, investors, and society in general. In addition to being accountable for the maintenance of ethical frameworks, ethical leaders are also tasked with the responsibility of establishing an atmosphere in which ethical conduct is not only praised but also raised. The establishment of transparent ethical rules, the communication of ethical expectations, and the provision of support and resources for ethical decision-making are all required steps in this process.

This section investigates the underlying significance of ethical leadership, highlighting the enormous impact that it has on the culture and values of a company. Those business leaders who give priority to ethical leadership become the driving force behind an organisational culture that values accountability and integrity. Ethical leadership is not a trait that is passive but rather a commitment to ethical ideals that is active and deliberate. Leaders who are ethical do not only adhere to ethical principles, rather, they really embody and demonstrate ethical behaviour via the decisions, and relationships that they engage in. They contribute to the development of a culture that is characterised by trust, transparency, and accountability by acting as role models for their teams and companies.

#### © Darpan International Research Analysis

## SHODH SAGAR

Emotional intelligence and empathy play an important role in ethical leadership. Leaders who are ethical have a deeper comprehension of the emotional requirements and point of view of the people of their team. As a result of this empathy, they are able to establish an environment that is welcoming and encouraging, one in which individuals are at ease voicing their worries and handling challenging situations.

The role of ethical leaders is also to solve specific ethical concerns, such as corporate social responsibility, environmental sustainability, and ethical use of technology. Ethical leaders make efforts to match business goals with ethical concerns. This helps to ensure that firms are not only profitable but also responsible business organisations.

## Conclusion

Contemporary business management is characterised by intrinsic complexity, ongoing evolution, and ethical concerns that accompany its existence. The purpose of this research was to shed light on the multifaceted challenges, ethical decisions, and evolving ethical framework of business. This research investigated ethical dilemmas present in contemporary business management. Nowadays, ethical issues have gone beyond the traditionally associated bounds. They have become an essential component of strategic considerations and corporate culture.

Ethical issues involve a variety of problems, ranging from corporate governance and environmental sustainability to concern for the privacy of personal information and social responsibility. It is the amalgamation of profitability, legal compliance, and societal expectations that gives birth to these difficulties. Ethical leadership plays a crucial role in determining the ethical nature of companies. Ethical leaders are representatives of integrity, responsibility, and accountability; they are not only stewards of ethical principles; rather, they are guiding lights. They are the ones who establish the standards for ethical conduct and an atmosphere in which ethical behaviour is not simply anticipated but also appreciated.

In addition, we have investigated the development of business management through the lens of ethics, tracing its historical origins and analysing its modern expressions. The evolution of ethical issues may be attributed to the shifting standards of society and the progression of technology. In recent years, there has been an emergence of new ethical concerns, such as those posed by artificial intelligence and global supply networks. Novel remedies are required to face these challenges.

The repercussions of ethical issues on stakeholders such as workers, customers, investors, and society as a whole are significant. Trust is damaged, reputation is tarnished, legal and financial

#### © Darpan International Research Analysis

## SHODH SAGAR

consequences occur when ethical violations take place. On the other hand, making ethical decisions helps to develop a favourable business image, increases brand loyalty, and adds to the long-term viability of an organisation. Ethical issues are not problems that should be avoided but rather challenges that should be faced in a proactive manner.

Organisations that make ethical issues a priority and include them into their strategic decisionmaking process are likely to attain a competitive edge in the market. Ethics are significant in contemporary business management. Business ethics contribute to the formation of organisational identity and lead to a more responsible, and profitable corporate environment. Ethical decision-making is not an obstacle to profitability; rather, it is a strategic imperative that shapes a company's identity.

## Bibliography

- Trevino, L. K., & Nelson, K. A. (2016). Managing business ethics: Straight talk about how to do it right. Wiley.
- Crane, A., & Matten, D. (2016). Business ethics: Managing corporate citizenship and sustainability in the age of globalization. Oxford University Press.
- Freeman, R. E., Harrison, J. S., & Wicks, A. C. (2007). Managing for stakeholders: Survival, reputation, and success. Yale University Press.
- Velasquez, M. G. (2017). Business ethics: Concepts and cases. Pearson.
- Ciulla, J. B. (Ed.). (2008). Ethics, the heart of leadership. ABC-CLIO.
- Donaldson, T., & Preston, L. E. (1995). The stakeholder theory of the corporation: Concepts, evidence, and implications. Academy of Management Review, 20(1), 65-91.
- Trevino, Linda K., and Katherine A. Nelson. Managing Business Ethics: Straight Talk about How to Do It Right. Wiley, 2016.
- Crane, Andrew, and Dirk Matten. Business Ethics: Managing Corporate Citizenship and Sustainability in the Age of Globalization. Oxford University Press, 2016.
- Freeman, R. Edward, Jeffrey S. Harrison, and Andrew C. Wicks. Managing for Stakeholders: Survival, Reputation, and Success. Yale University Press, 2007.
- Velasquez, Manuel G. Business Ethics: Concepts and Cases. Pearson, 2017.
- Ciulla, Joanne B., editor. Ethics, the Heart of Leadership. ABC-CLIO, 2008.
- Donaldson, Thomas, and Lee E. Preston. "The Stakeholder Theory of the Corporation: Concepts, Evidence, and Implications." Academy of Management Review, vol. 20, no. 1, 1995, pp. 65-91.